Corrigendum-1

Sub: Request for Proposal for Selection of Concessionaire for Design, Development, Implementation, Operation and Maintenance of Parking Guidance and Management Solution for on street, off street and indoor Parking Spaces in NDMC area on PPP model.(Revised RFP phase-I)s

Replies of queries raised by the prospective Applicants for the pre-bid meeting held on 20-03-17 at 11:00 AM:-

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
M/s SAI PARK MANAGEMENT PVT. LTD.				
1.			(i) In RFP's SLA there is huge amount of penalties, which has to be minimise to see the conditions which we have written.	RFP clause remains unchanged.
2.			ii. Sensors in open parking area are not useful/successful. So, please remove this clause from RFP.	RFP clause remains unchanged.
3.			(iii) In technical specification you have asked for entry device should be certified from CE,FCC,IC and CNTRLUS. Why need certification from these 4? Same like this in other cases also. Please give some liberality. These type of technical specification clearly shows that this tender has been made for 1-2 company only to participate the tender.	**S. No. (iii) of clause 15.1 Entry Device** will be read as "CE, FCC, IC certified."
4.			iv. Solvency certificate of Rs.3.60 CR has to be minimize to get the healthy tender and in case of net worth, company and its director's total net worth should be counted.	RFP clause remains unchanged.
5.			v. As per the new NDMC parking policies in which parking area is going to be	RFP clause remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
			decreased. So, there is no need of 6 tow trucks. Please minimize up to 2 only.	
6.			vi. In case of consortium, It has to be allowed that any one of the member of the consortium has registration of ESI and EPF from last 5 years. And for which you have to give the marks also for the eligibility of tender. Because this tender is linked with the manpower recruitment. As you are asking for the operation and maintenance price for 7 years.	RFP clause remains unchanged.
7.			NDMC policy is not clear till today about closing of parking sites of Connaught place's inner circle, middle circle, radial road. If NDMC is going to close these parking sites then why any agency will install/invest on sensors which are very costly. If , in future NDMC will close these parking sites, all installed sensors can not reuse in any other sites. It will be the total loss of the company. Please clear your decision/policy on closing these parking sites before floating this tender. As per the collection/revenue survey of the company, it is found that 60-70 % revenue will come from these site of the total revenue of this tender.	RFP clause remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
8.			NDMC policies are not clear about the closing of parking sites of Connaught place's inner circle, middle circle, radial road. Whether these parking sites will continue or discontinue. Because we can not compare these commercial parking sites to the other official sites, where there is no revenue on weekend and holidays. So there should be no minimum monthly license fee. Tender should be on basis of revenue sharing only. For example:- All the Connaught place's inner circle parking site(A TO F block inner circle) has the capacity of Aprx 850(ECS) with the maximum revenue generation site of NDMC area but if NDMC compare it with the Shivaji Stadium(underground parking) . Where the parking capacity is Aprx 750(ECS) but no revenue generate from this site of Shivaji Stadium(underground parking).	RFP clause remains unchanged. Reference is invited to clause 3.7.13 of the RFP in this regard.
9.			As we know that minimum wages has been increased by 37% which is a very high and as per the RFP of the NDMC it is clearly mentioned that whenever the minimum wages will increase then the parking tariff will also increase proportionally But as per the RFP parking tariff has not been increased, which is the draw back of the tender. So, either increase the parking	RFP clause remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
			tariff according to that or reduce the monthly minimum license fee which you have quoted Rs.7500000/- per month or make the tender on revenue sharing basis only.	
10.			In the RFP ,there is not mentioned about vehicle of NDTA members that where they will park their vehicles. What will be the status of the monthly charges of NDTA members? If NDMC will close the sites of connaught place's inner circle parking site, then they will park their vehicle on other sites like radial roads and middle circles. In that case, from where we will generate the revenue.	RFP clause remains unchanged. Reference is invited to parking charges mentioned in Annexure III to the RFP. There is no separate concession for NDTA.
11.			xi. Increase of minimum wages @ 37% where as no change in parking tariff.	RFP clause remains unchanged.
12.	5.2.3 (1)		It is clearly mentioned that in case of Consortium, the lead member shall be a Legal entity duly registered under the Companies Act 1956/2013 and should be 3 years operation in India. But About other two members of Consortium' legal entity is not clear. In Annexure -10 of Joint Bidding agreement, asking for all the 3 member of the Consortium should be registered under the Companies Act of 1956/2013 and their duration of period is also not clear. Kindly clarify that.	Lead members of consortium shall be a Legal entity duly registered under the Companies Act 1956/2013 on or before 01.04.2014

Experience of members of the consortium, whose holding in the consortium is 26% or more, shall only be considered for the purpose of technical capacity and networth evaluation purposes. Other member of consortium shall be the legal entity, which has legal capacity to (1) enter into |

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				agreements or contracts, (2) Assume obligations, (3) incur and pay debts, (4) sue and be sued in its own right, and (5) to be accountable for illegal activities.
13.	5.2.3 (5)		Regarding Solvency. We want to ask that, Is any member of consortium can give the solvency certificate of Rs.3.60 cr. As your RFP's language that shows clearly any member of Consortium can this. Kindly clear this point?	Column 3 in S.No. 5 of the table under clause 5.2.3 will be read as "The Applicant / Lead Member shall have bank Solvency certificate of not less than Rs.3.60 Crore (certificate issued within last six months from the date of issue of this RFP document will be considered for this purpose) or shall have Net Worth of Rs 3.60 crore (atleast) for the year 2015-16."
14.			On many sites of NDMC area vehicles are being parked free of cost and sending the photos of the parked vehicles along with names of the site. So, kindly attach these sites also to RFP.	RFP clause remains unchanged.
15.			We request you to extend the tender for 1 month to clear your policies whether the parking of inner circle and its nearest sites are going to close or not and change with tender RFP documents with the SLA.	RFP clause remains unchanged.
SKIDATA (India) Pvt. Ltd.				
16.	3.9.1.3.b(viii)		The auto pay station should be capable of charging devices. – Please clarify what do you want to charge, is it a vehicle or something else. Charging device for vehicle is a separate column.	S. No. (viii) under clause 3.9.1.3(b) is deleted.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
17.	3.9.1.3.f(ii)		Blue Tooth low energy technology based sensors are the most modern and low energy consuming and the same to be included.	At all places in the RFP document, "magnetic-cum-optical or magnetic-cum-IR" will be read as "magnetic-cum-optical or magnetic-cum-IR or Bluetooth low energy technology based sensors".
18.	3.9.1.3.g(ii)		Blue Tooth Low energy also to be included	Refer reply to query at S.No. 17.
19.	3.9.8.1(v)	Shall have magnetic cum optical/ magnetic cum IR technology	Blue tooth low energy to be included	Refer reply to query at S.No. 17.
20.	3.9.8.3(i)&(ii)	Wireless Handheld Device	Must be QR code/Bar code	Clause 3.9.8.3 (i) & (ii) will be read as: "(i) On arrival of motorist, the wireless handheld device should be able to dispense a ticket (with printed QR Code or Barcode). (ii) Ability to scan the same QR Code or Barcode ticket while leaving".
21.	3.9.8.3(v)	Shall have NFC capability for reading NFC enabled Smart Card, Monthly Passes and similar other data carriers.	Shall have NFC to be changed to May have NFC capability	Clause 3.9.8.3 (v) will be read as: "Shall have capability for reading NFC or RFID enabled Smart Card, Monthly Passes and similar other data carriers".
22.	3.9.8.4(vi)	Shall include integrated solar panel for long life battery power. Design of solar units will be finalized post approval from NDMC.	Solar panel is not part of product. However power can be taken from Solar panel separately. Word Integrated to be removed. Note: (1) It is advised that the enclosure construction must be VdS certified.	In Clause 3.9.8.4 (vi), the requirement of solar panel is optional. Enclosure of auto pay station should be strong enough to protect the cash.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
			(2) Bank note validator to be SC 83 preferably (3) Must be CE, FCC, IC, $NRTL_{US}$, VdS, Ukr-Sepro certified so that security of cash transactions is not compromised in any way.	RFP clause remains unchanged.
23.	3.9.12(vii)	Barrier shall be a non–hydraulic mechanism for low maintenance.	Barrier Arm must be servo controlled with integrated drive gear motor with frequency control and slipping clutch so that all actions happen through server and event is recorded.	RFP clause remains unchanged.
24.	3.9.13 .1	Parking Software Shift reports including Operator name, Shift number and Shift wise traffic & transaction details	Note: No certification for security given. The Parking Management Software must be compliant with PCI-PA DSS certification which is mandatory certification as per international guidelines for credit card processing systems. The same to be included.	RFP clause remains unchanged.
25.	9.1.2	Post-Implementation SLAs	SLAs seem unrealistic . 99% uptime requirement is ok but fines as indicated at Ser (E) are extremely high .	RFP clause remains unchanged.
26.	15.4 (vi)		Low Energy Bluetooth technology also to be included.	Refer reply to query at S.No. 17.
27.	15.5 (iii)		Ceiling mount and Floor mount option in combination also to be included.	Clause 15.5 (iii) may be read as: "Ceiling mounted at ceiling height or Floor mounted, as applicable".

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
28.	15.5 (vi)		Bluetooth low energy to be included. Query dated 21-3-17 Detection ---- Detection is BLE - please note this is a NEW concept for the parking industry, we are leading the way in innovation . Kindly include same so that you have access to the latest technologies available in the world as indicated in our customer references enclosed.	Refer reply to query at S.No. 17
29.	15.5.(vii)		Detection accuracy better than 99% - detection accuracy is between 98.8% and 100%	Clause 15.5 (vii) will be read as: "Detection Accuracy shall be better than 98.8%."
30.	15.5.(viii)		Sensor shall send alert messages - the sensors send alert messages when batteries are failing	Clause 15.4 (viii) and 15.5 (viii) will be read as: "Sensor shall send alert messages when batteries are failing."
31.	15.10	VMS Display	Brightness to be from 5000 cd/m^2 to 8000 cd/m^2	S.N. (iii) of Clause 15.10 will be read as: Brightness >=6000cd/m^2
32.	15.11(vi)		RS 485 network is slow on data transmission and outdated. Modern systems use only CAT6/UTP/FIBRE based communication.	S.N. (vi) of Clause 15.11 will be read as: "Communication with central unit by RS485 network interface board for unit wiring unit power supply Offered options or RJ 45 / fibre Communication".
33.	15.11(vii)		125 Khz is now outdated as there are many electronic devices which cause disturbance. Please include 13.5 MHz cards also.	RFP document remains unchanged.
34.	15.11(viii)		AVI reader seems to be a specific product	S.N. (ix) of Clause 15.11 will be read as:

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
			name. Please include UHF also.	"Long range Automatic Vehicle Identification (AVI) reader".
35.	15.11(xi)		Communication network must be TCP/IP.	S.N. (xi) of Clause 15.11 will be read as: "TCP/IP or RS485 communication network as standard".
36.	15.11(xiii)		Passive proximitry reader to include 13.5 MHz which is the latest technology.	RFP document remains unchanged.
Parking Control Management UK Ltd				
37.	3.4(xi)		Intelligent tow trucks of adequate capacity. Will only be viable if a SAFE and SECURE pound is provided and managed and run by Smart City Parking and not the traffic Police.	RFP clause remains unchanged.
38.	3.6.7		Should read SECURE parking yard	RFP clause remains unchanged.
39.	3.7.6		Stainless steel is not necessary as powder coated aluminium gives better weather protection and is 2 x lighter, as strong and non-reflective.	RFP clause remains unchanged.
40.	3.7.17		Complaint to be answered within 48 hours – this is unreasonable and unworkable as it may take 48 hours in itself to investigate complaint.	RFP clause remains unchanged.
41.	3.7.18		How can the fine for failing to register a complaint be x 3 the amount of the actual towing fine?	Clause 3.7.18 will be read as: "Failure to comply with the above requirements as mentioned in section 3.7.17 will result in a fine of Rs.1,000/- per complaint. Weekly reports shall be e-mailed by the concessionaire to NDMC at:

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
				secretary@ndmc.gov.in. If any complaint is of such nature that the same cannot be resolved within 48 hours, the same may also be brought into the notice of the NDMC with reasons that why this complaint cannot be resolved."
42.	3.7.20		Will only work if Smart City Parking issue pass/sticker as ours are non-transferable and cannot be copied etc.	RFP document remains unchanged.
43.	3.7.30		How can the operator be responsible for the theft of a motor vehicle parked in one of the lots they manage. The international standard would be a policy and signage saying the operator is "not responsible for any theft/damage/loss of vehicles".	RFP document remains unchanged.
44.	3.9.1.3.a(vii)		Why is an image to be captured of the vehicle entering any parking space…the number of cameras needed for this ridiculous request is completely unnecessary.	RFP document remains unchanged.
45.	3.9.1.3.c(iii)		Same as above clause.	RFP document remains unchanged.
46.	3.9.7.5		Vehicle ID videoed prior to being towed is simply not needed. Photos are totally sufficient.	RFP document remains unchanged.
47.	3.9.8.5		This is unfeasible. No tow truck would fit all those criteria.	RFP document remains unchanged.
Central Parking Services (A Division of Building Control Solutions (I) Pvt. Ltd.)				
48.	section- 3.9.1.3 Parking Mnagement Subsystem	May have touch screen for motorist to enter Unique Booking Number	When we are having QR code technology Touch screen and UBN won't be required. Also touch screen won't be suggested for	S.N. (ii) of Clause 3.9.1.3.a will be read as: "May have touch screen for motorist to enter Unique Booking Number or scanner

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
	(a) Entry Requirement for indoor parking & parking having entry/exit point (ii)		external system due to weather conditions.	to read QR Code/Barcode".
49.	section- 3.9.1.3 Parking Management Subsystem (a) Entry Requirement for indoor parking & parking having entry/exit point (ii)	Facility to read/enter e-Wallet details	At entry it is not required (for e-wallet)	S.N. (ii) of Clause 3.9.1.3.a will be read as: "Facility to read/enter e-Wallet details" is optional feature.
50.	section- 3.9.1.3 Parking Management Subsystem (b) Exit Requirements (off street parking / indoor parking) point (iii)	Personnel monitoring the exit Pay Station are required to manually enter the license registration plate number details in the system, so that the license number, along with date and time of exit, is stored in the database	Can we suggest some innovative systems like Auto pay stations/ Camera as futuristing technology and it reduces pilferage.	In clause 3.9.1.3 b (iii) will be read as: "The concessionaire can propose auto pay stations along with ANPR Camera for payment of parking charges and recording of number plate. Any number plates which are not correctly readable by ANPR Camera has to be entered manually."
51.	section- 3.9.1.3 Parking Mnagement Subsystem (b) Exit Requirements (off street parking / indoor parking)	The auto pay Station should be capable of charging devices	The autopay machine don't need this feature and also not required features like mobile charging machines as the auto pay Station contain cash .	Refer to reply of query at S. No. 16

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
	point (Viii)			
52.	section- 3.9.1.3 Parking Mnagement Subsystem © Entry and Exit Barrier (off street parking/ indoor parking) point (iii)	Provision to capture image of vehicle including registration plate number of every vehicle entering and leaving any of the parking spaces and all the information related to the same should be stored at a central server	Already part of Ticket dispenser	The concessionaire has to provide the functionality of "Provision to capture image of vehicle including registration plate number of every vehicle entering and leaving any of the parking spaces and all the information related to the same should be stored at a central server" either through boom barrier or using ticket dispenser.
53.	section- 3.9.1.3 Parking Mnagement Subsystem © Entry and Exit Barrier (off street parking/ indoor parking) point (V)	If for any reason and external override (fire system) needs to be connected, then this should only be possible over the Entry/exit Device and the switch should be permanently monitored by the Parking Management System.	Already part of Ticket dispenser	S.N. (v) of Clause 3.9.1.3.c "If for any reason an external override (fire system) needs to be connected, then this should connected to the Entry/ Exit Device, and the switch should be permanently monitored by the Parking Management System."
54.	section- 3.9.1.3 Parking Mnagement Subsystem (f) Outdoor Sensors for vehicle detection point (Vi)	Provision for built-in battery with operating life of minimum 5 years from the date of acceptance of the	Its is asked 5yrs in one place and 7year in others, kindly clarify	Clause 15.4(iv) will be read as: "Battery powered with at least 5 years battery life."
55.	section- 3.9.2.2 Mobile App – Functional Requirements point (V)	Operating System (OS) should be independent and available on all major OS platforms including iOS, Android, Windows	Can we have the solutions for iOS and Android as per below market share iOS- 17.90% Android- 81.70% Windows 10 Mobile- 0.30% BlackBerry 10/Others- 0.10%	RFP document remains unchanged.
56.	section- 3.9.2.3 Online Web-based Portal – Functional	User should have the option to toggle between sending current GPS data to server or not	User should share the GPS location to see the nearby parking units available	RFP document remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
	Requirements point (f) settings			
57.	section- 3.9.2.5 Mobile App Scope – Technical Requirements point (iv)	Should be published and released in all the major platforms including iOS, Android, Blackberry, Symbian and Windows	Can we have the solutions for iOS and Android as per below market share iOS- 17.90% Android- 81.70% Windows 10 Mobile- 0.30% BlackBerry 10/Others- 0.10%	S.N. (iv) of Clause 3.9.2.5 will be read as: "Should be published and released in all the major platforms including iOS, Android, and Windows."
58.	section- 3.9.3 Vehicle and License Plate Image Capture point (v)	Install appropriate cameras at parking lot, entry and exit of each Parking Lot in such a way that whole of the parking lot shall be covered with CCTV. Specifications of the cameras to be installed have been defined in Clause 15	Two different systems. License plate capturing at entry and exit, Monitoring of parking lot covered with CCTV	RFP document remains unchanged. Specifications of the camera given in clause 15 are for surveillance in parking lot only. For capturing image of licence number plate, camera of different Specifications can be used.
59.	section- 3.9.8.4 Auto Pay Station point (i)	Shall accept payment through coins, paper currency, NDMC Smart Card, NFC and pay-by-phone integration	If tariff is minimum 5 rupees, and parking is more than 50, auto-pay station. It should not accept coins as for every type of coin additional boxes need to be add as currency box with complex structural change and this also increase mechanism cost which is not required and not recommended	RFP document remains unchanged.
60.	section- 3.9.8.4 Auto Pay Station point (v)	Shall include use of aesthetically sensitive exterior material for withstanding all weather conditions. Design of the unit will be finalized post approval from NDMC	It should be removed if required the timeline required for design approval minimum six months	RFP document remains unchanged.
61.	section- 3.9.8.4 Auto Pay Station point (vi)	Shall include integrated solar panel for long life battery power. Design of solar units will be finalized post	It should be removed as autopay station takes very less space uses electricity supported by UPS even if required the	Refer reply to query No. 16

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
		approval from NDMC	timeline for design approval required minimum six months	
62.	section- 3.9.9 Entry & Exit Requirements 3.9.10 Entry Requirement (off street parking) point (iii)	Entry device shall have touch screen to allow motorist to enter the Unique Booking Code (alpha-numeric code) received by the motorist. Once the motorist enters Unique Booking Code, the Entry Device should dispense a QR Coded ticket with the following details	When we are having QR code technology Touch screen and UBN won't be required. Also touch screen won't be suggested for external system due to weather conditions	Refer reply to query No. 48
63.	section- 3.9.14 Software for implementation of PMGS point (xvii)	Shall monitor electricity consumption, voltage, energy and harmonics	It should be removed as this is not relevant	Clause 3.9.14 (xvii) deleted.
64.	section 15 Minimum Technical Specifications 15.1 Entry Device	ii. Conform to ISO 9001 Quality Assurance Standard iii. CE, FCC, IC, CNRTLUS certified iv. Degree of protection based on IEC 60529: IP43	: http://crsbis.in/BIS/products.do	Refer reply to query No. 3
65.	section 15 Minimum Technical Specifications 15.2 Exit Device	i. Conform to ISO 9001 Quality Assurance Standard		RFP document remains unchanged.
66.	section 15 Minimum Technical Specifications 15.3 Entry/Exit Barrier	i. The Barrier unit must conform to ISO 9001 Quality Assurance standards ii. CE certified iii. Degree of protection: IP34D	http://crsbis.in/BIS/products.do	RFP document remains unchanged.
67.	section 15 Minimum Technical	Battery powered with at least 7 years battery life.	These sensors are AC Powered and supported by UPS for backup	Clause No.15.5 (iv) will be read as (a) "Battery powered with at least 5 years

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
	Specifications 15.5 Indoor Parking Sensors point iv			battery life, or (b) AC Powered and supported by UPS for backup."
68.	section 15 Minimum Technical Specifications 15.5 Indoor Parking Sensors point v	Wireless communication based on RF free band available in India like 865Mhz/2.4Ghz ISM band with 128 bit AES encryption based security.	Wired communication – RS485	Clause No.15.5 (v) will be read as "Wireless communication based on RF free band available in India like 865Mhz/2.4Ghz ISM band with 128 bit AES encryption based security or Wired communication – RS485."
69.	section 15 Minimum Technical Specifications 15.5 Indoor Parking Sensors point viii	Sensor shall send alert messages for battery replacement prior to imminent battery failure	Off street bay sensors are not battery powered and this clause are not applicable	Amended Clause No.15.5 (viii) will be applicable in case of battery operated sensors only.
70.	section 15 Minimum Technical Specifications 15.7 Wireless Gateway/ Root AP point i	Wireless Gateway shall communicate with northbound network through dedicated leased lines connecting central control centre or though pre-terminated MPLS circuits over fiber network	Wireless gateway can communicate through GPRS, kindly provide the provision	Clause 15.7(i) will read as: "Wireless Gateway shall communicate with northbound network through dedicated leased lines connecting central control centre or though pre-terminated MPLS circuits over fiber network or through GPRS".
71.	section 15.11Ticket Dispenser point vii	Passive proximity reader for cards 125 kHz ISO size/Mifare Technology	HF reader suggested which is easy for city card integration	RFP document remains unchanged.
72.	Annexure 6 format of bank gurantee	sum of Rupees One Crore (in Words)Rs. 1,00,00000/- which payment can truly be made to NDMC	Performance of Bank Guarantee format is mention is Rs. 100 Lacs instead of Rs. 22 Lacs – It should be corrected	In Annexure 6, "Rupees One Crore (in Words) Rs.1,00,00,000/-" shall be read as "Rupees Four Crore (in Words) Rs. 4,00,00,000/-".
73.	section 1 invitation for proposal point 1.2	the concession period of seven(7) years (including maximum six month implementation period)	kindly provide 8 months for implementation stage	RFP document remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
74.	section 1 invitation for proposal point 1.2 (v)	To provide and install necessary LED signages (in English language and numerals) [Small size (of area round 1 sq. m.), large size (of area around 3 sq. m.) and Variable messaging sign board (of area around 6 sq. m.)].Large size and Variable messaging LED signages shall be confirming to IP 55 standard. LED signages will be for guidance to public regarding availability of parking spaces and other necessary information, at locations adjacent to each parking lot.	Its sounds like an error it should be in sqft not as sq.m which is too bif for displaying parking availability. Also evaluate teh quamtity its higher	RFP document remains unchanged.
75.	section 3.5.1 Implementation Stage (b) Implementation of smart parking solution in Phases point (i)	Within one months from the date of handing over of parking lots, the Concessionaire shall implement and operationalize centralized online payment system at all parking lots for all parking slots. The concessionaire will also mark all the parking slots on the ground using thermoplastic paint to arrive at the final number of parking slots feasible at site.	Time allotment for Paint work should be done in implementation period	The paint work shall be done as implementation period as defined in clause 3.5.1b(ii), instead of one month.
76.	section 3.7.19 & 3.7.28	If the Concessionaire allows or do parking, except the parking lots defined in the area, map of which is provided as Annexure- 2, a penalty as provided under Penalty Clause	There are multiple parking slots in inner and outer circle where the space is very less for driveway and parking or multiple lanes of parking and because of this cars parking is being done half on parking and	RFP document remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
		shall be imposed on the concessionaire. Delhi Police may also impose penalty on the concessionaire, if applicable. Delhi Police/NDMC reserves the right to tow away vehicles parked at such unauthorized places at the cost of the Concessionaire. Ensure that the number of vehicles parked shall not exceed the designated capacity of each parking lot.	half on footpath and those car parking slots has been counted in the total no of car parking but actually that is illegal and if we remove those slots the no of parking will be decreased down to 25-30%.	
77.	Section 3.7.13	The location of Parking lots and area given under this RFP document is based on preliminary survey. Area and location may change while preparing detailed design and execution of this project. During the Concession period, new parking lot(s)may be added by NDMC and the Concessionaire has to cover such lot(s) under the scope of this project. Parking lot(s) upto 20% of total number of ECS capacity may be removed by the NDMC from this project during the concession period, without paying any cost to the concessionaire. In case of removal of more than 20% of total number of ECS capacity by NDMC, depreciated value of the physical	It should be 10% as 20% of total number of ECS is a big capacity may be removed	RFP document remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
		assets installed for such removed parking lots in excess to 20% shall be paid by the NDMC to the concessionaire		
78.	section 3.7.24	The Concessionaire shall take metered electricity for parking sensors, gateway, router/switches, LED signages/displays, Parking guidance system and all systems for on-street, off-street &indoor parking equipment etc. and for all equipment installed in Central Control Centre. The Concessionaire will bear the cost of electricity consumed for all such devices as per tariff applicable from time to time	The electricity cost also be divided in propionate of revenue share % by NDMC and Concessioner	RFP document remains unchanged.
79.	Section 3.8.3 point (ii)	In case of increase in parking tariff such case, the Concessionaire shall pay to NDMC per month the following: Quoted percentage + and in case of decrease in tariff NDMC may consider or may not. (ii) ninety percent of the increase in gross revenue due to such increase in parking fees	This percentage should be divided in propionate to % of revenue sharing as the bidder has to do regular comprehensive maintenance and regular increase in min wages manpower and other parking operation related cost Also in case of decrease in parking tariff the minimum guarantee and revenue sharing % should be decreased proportionally. In Case of increase in minimum wages earlier there was an increment of tariff in once a year but this condition is not there in this tender.	RFP document remains unchanged.
80.	section 3.8.5	NDMC/Delhi Traffic Police will	Rs. 370 & Bikes Rs. 60/- Is this amount is	In clause 3.8.5, will be read as:

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
		charge penalty as well as towing charges from the owner of the vehicle.Vehicle towing charges (4-Wheeler & 2-Wheeler separately) shall be Rs.370/- for each four-wheeler and Rs.60/- for each two wheeler shall be paid to the Concessionaire, these towing charges will be increased annually @5% compounded. NDMC will pay these towing charges to the concessionaire on monthly basis.	tax excluded or included?	"NDMC/ Delhi Traffic Police will charge penalty as well as towing charges from the owner of the vehicle. Vehicle towing charges (4-Wheeler & 2-Wheeler separately) shall be Rs.400/- (inclusive of taxes) for each four-wheeler and Rs.100/- (inclusive of taxes) for each two wheeler shall be paid to the Concessionaire, these towing charges will be increased annually @7% compounded. NDMC will pay these towing charges to the concessionaire on monthly basis. The concessionaire shall bear all tax responsibilities in this regard."
81.	section 3.9.1.3 parking management subsystem point (b) (iii)	Manual Pay Station	It should be manual / Auto Pay station	Refer reply to query No. 16.
82.	section 3.9.1.3 parking management subsystem point (b) (iv)	Exit of every parking should be equipped with a manned Pay station (booth) at designated approved location by NDMC. Personnel monitoring the exit Pay Station are required to manually enter the license registration plate number details in the system, so that the license number, along with date and time of exit, is stored in the database	manned Pay station (booth)/ Auto Pay station. (Earlier it was changed to do it manually or by cameras) otherwise it will increase additional manpower cost	Refer reply to query No. 16.
83.	Section 5.1. & 5.3.9.2& 5.5.1	All the bidders scoring 70% marks in the Technical bid will be declared as	The % in technical bid should also affect the preferred bidder and the preferred	RFP document remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
		technically qualified for opening of their financial bids	bidder should be highest scoring bidder in technical evaluation	
84.	section 9.1.1	Penalty values for every incident are very high and in some cases unrealistic and in some cases it has been increased	Compliant Penalty clause– within 48 hours need to be comply otherwise Rs. 1000/- as Penalty per incident, earlier is only Rs. 500/- Penalty increased to Rs. 5 Lacs on hourly basis on account of Net work & system Security Breach instead of Rs. 1Lacs earlier tender document. This should be revised Penalties should be reduced and realistic	RFP document remains unchanged.
85.	Section 3.9.6 point (ii)	A discount of five percent (5%) shall be entitled to all users for payment through pre-paid cards, e-wallets, payment gateways, etc. No discount will be provided in case of cash payment. The following will be deducted from the total revenue for the purpose of calculation of Gross Revenue (=total revenue – following deductions): (i) Service taxes, including any modification done due to implementation of the GST. (ii) 5% discount offered to the users for payment through pre-paid cards, e-wallets, payment gateways, etc. (iii) Service charges to be paid to bank or e-wallet gateway etc. for bookings made through Mobile App	Gross revenue should be read as Net Revenue Then Net Revenue = Gross Revenue (Parking Collections) – Service Tax / GST – 5% discount on e wallet/Epayments – Bank charges on e payments) % share on Net Revenue instead of Gross revenue.	RFP document remains unchanged.

S. No.	Clause	Description of Query	Query raised by Participants	Reply of NDMC
		or Smart online web-based portal application		
86.	-------------		check on Min. wages increase – whether NDMC rates can be revised?	RFP document remains unchanged. Refer Note in Annexure 3.
M/s Neo Urban				
87.		Allowing of Proprietorship firm also to participate in the tender as lead member of consortium if he is fulfilling all the required conditions instead of only legal entities which are duly registered under the companies act 1956/2013. I'm a Proprietorship Firm and into operation and management of parking business from last two decades. I'm also registered with service tax, Tin, ESI and EPF from last seven years. Hence it is my humble request to kindly allow us as Proprietorship firm to participate in this RFP as we will be able to provide a better bid for this RFP. Even we can register our firm/consortium under companies act 1956/2013 within 45 days of getting RFP.		Refer reply to query at S. No. 12.

Note: (i) The Specifications mentioned in the RFP Documents are minimum Specifications. Bidder is free to propose any higher Specification in its bid.

(ii) The Concessionaire has to provide on API to connect the Parking Mobile App under this RFP with NDMC 311 Mobile App (existing) and NDMC's Command and Control Centre (proposed).

(iii) Column No. 3 in S.No. 3 of the table under clause 5.2.3 will be read as "The Applicant / Lead Member shall have an average annual turnover of at least INR 3.00crores in last 3 Financial Year (2013-14, 2014-15, 2015-16) from (i) management/ operation of Parking; or (ii) Parking integration system; or (iii) management/ operation of automated Toll roads/metro Management System.